

Inspected and rated

Outstanding 



About Jasmine House

Jasmine House is a residential care home in Alton, Hampshire that specialises in caring for young adults with physical and/or learning disabilities.

The home is situated in a residential area of the town, within walking distance to the town centre and all its amenities.

It has been awarded Outstanding status by the Care Quality Commission.

The home

Jasmine House is a converted double storey residential home that accommodates 5 single occupancy bedrooms. Our communal areas are on the ground floor level where our residents can enjoy time together in a spacious lounge overlooking our lush garden.

The garden is wheelchair accessible from the lounge and the kitchen. There is a log cabin in the garden which has been erected to facilitate visits during the pandemic so our residents can enjoy visits from the loved ones, in a private and safe space.

The dining areas is situated off the lounge and is often used by our residents as a gaming room in the evenings or a quiet space for those wishing to spend time in smaller groups or on their own.

We have two minibuses, driven by experienced staff drivers. They are available at all times to ensure that the residents can access the community, attend appointments, work and social activities.

The rooms

All 5 of our bedrooms are single occupancy with en-suite bathrooms or shower rooms.

Three of the bedrooms are on the first floor that can be accessed by a passenger lift by wheelchair users. We currently have two residents who use their wheelchairs on daily basis and the home and gardens are fully adapted for their needs.

The remaining two bedrooms are on the ground floor level, both tucked away from the communal areas and the kitchen for privacy and comfort.

Every resident is encouraged to personalise their room and make it their own. Our residents take pride in their personal spaces and love to decorate and furnish them to their own taste and comfort.

Overhead ceiling tracking hoists are installed where needed and all equipment required to ensure safe transfers and care is in place.

The vacancy

We have 1 room vacancy at our home.

It is a ground floor room with en-suite bathroom.

The room is light and airy with a large window overlooking the front garden.

The room and the bathroom are wheelchair friendly.

As standard the room comes with overhead hoist, profile bed, a wardrobe, chest of drawers and a bedside table.

The room's look and feel can be adapted to the needs and preferences of the resident.

The residents

The current residents are all in their early 20s, and like most young people they like to lead busy social lives and want to explore and participate in activities befitting their age. Of course, they each have their own likes, dislikes, ambitions, and individual preferences and are supported, where necessary, to pursue these. There are times when they want to go out together, but a lot of the time they follow their own interests and two of them currently have jobs in the community.

The residents have a wide range of leisure interests which includes going to the cinema, to the local sports centre, football, and social clubs. Fundamentally, they have a choice and will not be expected to join in with activities which do not interest them or to go places they do not wish to go. Their independence is respected and always maintained, and the staff are available to support and facilitate, but not to make decisions about their lives for them. The staff will, of course, ensure that the residents' safety is a priority and will advise where they believe the choices and decisions being made might compromise this.

Their families are very important to them and close links are maintained, with either families visiting them at Jasmine House, or the residents going to the family home for weekends or holidays. They are also supported to develop relationships outside of Jasmine House and family. All our residents are able to communicate verbally, to voice their opinions and to make decisions for themselves. Staff can provide support if required, if a resident is anxious or needs additional help to make more complex decisions.

Jasmine House is the residents' home and they are responsible as far as they are able in maintaining their environment, cleaning their rooms and doing their personal laundry. Of course, staff are on hand to help them where necessary and to give practical support. The residents plan their menus weekly and each of them has input, expressing their preferences. They then shop, prepare and cook their meals. They are not all able physically to get involved with the preparation and cooking but they are all involved to some degree.

The team

The incredibly loyal, highly trained staff team is led by an excellent Registered Home Manager, Jane Brewer who has been managing Jasmine House for the past 8 years.

Excellent record keeping and care planning is carried out and reviewed regularly.

To ensure good continuity of care and in line with the wishes of the residents we do not use agency staff at Jasmine House. Staff are fully trained to support with all tasks which residents might need help with e.g. personal care, catheter care, etc.

Jasmine House has been Covid-19 free to date.

Some of the conditions which can be managed by the staff team at Jasmine House are:

- Cerebral Palsy
- Duchenne Muscular Dystrophy
- Autism
- Asperger syndrome
- Physical Disabilities
- Learning Disabilities
- Epilepsy



Treloar's College

For those wishing to continue with their education, Jasmine House is conveniently located just minutes away from Treloar's College, an Outstanding education centre with world class facilities and care.

We believe that every young person should have the opportunity to further education to enable them to achieve their potential and to work towards their future plans.

The college supports disabled young people aged 16-25 with their preparation towards adulthood and their highly trained staff work with all students to develop new skills towards their longer-term living, employment and leisure opportunities. The college was established over 100 years ago by the Lord Mayor of the City of London, a link which continues to this day.

Over their long history they have developed a centre of expertise which specialises in complex physical disabilities, often combined with learning, communication and sensory difficulties. Treloar's provide the highest standard of care and support for the students in their care.

The campus is located next to the bustling market town of Alton and boasts state-of-the-art facilities, including:

- Specialist accessible learning facilities such as:
 - photography studio
 - art studio
 - independence kitchen
 - design and print social enterprise and
 - sports facilities

- As well as:
 - Technology Hub
 - Dedicated Rebound Therapy facility
 - Health Centre onsite